

# Connecting the Dots of Care

At Walgreens Specialty Pharmacy, we bridge gaps in healthcare, creating seamless connections between payers, providers, and patients. As the nation's largest independent specialty pharmacy, we offer flexibility and transparency to help manage costs, while improving outcomes for your members.

We collaborate closely with providers to ensure that patients start treatment quickly and smoothly, minimizing delays and optimizing care coordination.

**90%** provider satisfaction\*

## 01 Prescription



**92%** patient satisfaction rate\*

## 02 Coverage & affordability



Our trained pharmacy teams help patients navigate insurance complexities, connect with copay assistance programs, and secure financial support to reduce out-of-pocket costs.

Connected eligible patients to **\$536M** in financial assistance across all disease states in 2024.\*

## 03 Patient care management

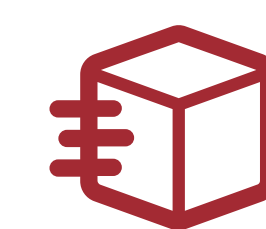


Our tailored, condition-specific clinical management programs provide patient education and support for complex therapies.

- **Adherence counseling** tailored to patient needs.
- **Customized clinical programs** that optimize medication use and minimize waste.

**Holistic care** delivered by dedicated Specialty360 Therapy Teams.

## 04 Delivery



We ensure safe, timely delivery of specialty medications through temperature-controlled logistics and personalized shipping solutions.

Patients receive digital notifications about the status of their prescriptions.

**99.8%** of specialty patients receive their medication on time, the first time, delivered to their home, doctor's office or Walgreens store.

We provide actionable clinical insights to both payers and providers.

**For Providers:**

Receive alerts when patient reports side effects or other related challenges.

**For Payers:**

Gain valuable insights into patient care through targeted alerts. We work with you to connect members to relevant health resources.

## 05 Insights & care coordination



**Learn more** about partnering with Walgreens to bridge gaps in specialty care.

Explore more payer solutions at <https://www.walgreensspecialtyrx.com/payers>  
Get in touch at [connect@walgreens.com](mailto:connect@walgreens.com)

\*Walgreens internal data

